

ARTEM SHILIN

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Summary

Lead Technician with extensive experience in software configuration and installation, capable of repairing devices and computer components, with excellent knowledge of networking and Structured Cabling Systems (SCS). Worked collaborated with the team to improve the wired/wireless network infrastructure resulting in improving uptime. Knowledge of networking aspects such as OSI network layers and TCP/IP protocols. I know how to find and fix problems. With over 15 years of experience with POS systems and ATMs. Self-motivated and easily trained.

Experience History

REPAIR TECHNICIAN POS-TERMINALS | 10-2022 | BS/2 (GEORGIA, TBILISI) [BS2.LT](#)

- Technical repair of Pos terminals Ingenico and repair ATMs.
- Disassembles, cleans and reassembles.
- Repair of boards, keyboards, monitors and restoration of terminal firmware.

LEAD TECHNICIAN | 03-2019_09-2022 | LLC TAGRA (RUSSIA, MOSCOW) [TAGRA.RU](#)

Maintenance and adjustment of self-service trading terminals of Moscow:

- POS-systems for sailing of tickets on the subway.
- Bike rental terminals.
- Paid parking system (street, closed).
- Diagnosis of faulty elements of the self-service machine.
- Repair of devices in the self-services ticket vending machine.
- Installation and configuration of software.
- Manual testing of new software versions, detection of incorrect software operation, interaction in command.
- Technical control of computer network performance.
- Operation of network infrastructure facilities.

Skills

- Backup, recovery.
- Manual test hardware and software.
- Operating systems, computer troubleshooting, Linux, Windows, MacOS system administration.
- Terminal, CMD, Active directory. PowerShell. Cloud services (Microsoft). Ansible.
- Settings TCP/IP, DNS, LAN/WAN, VLAN, Switches, Routers and Wi-Fi.
- Networking.
- Grade 3 Electrical Safety Permit.
- Mathematics for programming.
- Upgrade systems and Software.

Language

- English – Elementary (in progress)
- Russian – Native